



## Ryson Spare Parts Kit

**Having spare parts onsite is crucial to the speedy repair of an unforeseen incident and getting a line back up running in a timely manner.**

### What is a Spare Parts Kit?

A **Spare Parts Kit** is a small number of items that are most likely needed if an issue were to occur with a spiral in the field, or when running at an end user facility. The list of parts is quite short, and the cost is very low compared to the cost of lost production due to downtime.

Ryson takes pride in manufacturing the highest quality spirals worldwide, but quality cannot account for unforeseen issues. A small investment now could pay for itself ten-fold over the life of the spiral.

### Why are they important?

Having spare parts on site is crucial to the speedy repair of an unforeseen incident and getting a line back up running in a timely manner. Even though we can ship most parts same day, having the critical parts on hand can greatly reduce the amount of time a line is disabled. We all know time is money in this industry.

Being prepared is also a great contributor to peace of mind. From Operations Managers to Maintenance staff, mental well-being is a highly valued condition of today's ever evolving workplace.

### How are they ordered?

Getting a quote for a **Spare Parts Kit** customized for your machine is as simple as e-mailing [parts@ryson.com](mailto:parts@ryson.com) and providing your Spiral serial number when requesting a kit or any parts from Ryson. The serial number can be found on a data tag located by the lower transition of the spiral or in your owner's manual. Quotes are typically provided the same day and after quoting the kit can be ordered as is, or working with our team to customize the order to fit your needs. Once ordered, kits (excluding motors) are usually shipped out the same day.



If you have any questions, please contact us at 757-898-1530. Ask for one of our parts team associates, Scott Christensen or Kyle Weaver. They will be happy to assist you with any of your parts needs.

**We also offer onsite training for your maintenance staff, assisting with repairs, rebuilds, and audits on all Ryson equipment. Please let us know if you have any questions, [service@ryson.com](mailto:service@ryson.com), or if you need to order any parts, [parts@ryson.com](mailto:parts@ryson.com).**



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